



Pedestrian Evacuation Planning for Major Events

A new Approach Combining Planning Aspects and Human Factors





Introduction



Love Parade/ Duisburg, 2010



Source: DPA

Hillsborough Disaster/ Sheffield, 1989



Source: Mirror.uk







Research objectives

- Security of attendees during mass events
- Pedestrian evacuation planning:

Spatially wide-ranging evacuation of mass events

- Visitors are not expected to be out of danger after they have left the building
- Planning decisions: Combining urban design aspects & human factors
 - Existing escape routes (environmental perception and actual use of the routes

 \rightarrow to speed up evacuation time and improve people's safety



Case Study Soccer Stadium





Source: REPKA project







- Open space evacuation of Fritz-Walter soccer stadium
- Up to 50.000 soccer fans

→ potential dangers (fan riots, attacks, large scaled accidents)

- Located in the inner city of Kaiserslautern
- Difficult topography:
 - High building density (residential neighborhood)
 - Only a few roads → Difficulty of completely free access routes
 - 40 meters height difference to the train station

\rightarrow steep slopes including stairs

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Methods



Socio-psychological analysis

- 328 interviews with soccer fans
- Human behavior in emergency and flight situation (previous disasters)
- Observations of visitors going home
- Experience of local security services
 - Evacuation scenario of the soccer stadium

Urban spatial inventory-taking and analysis

- General traffic routing as basic grid for escape
- Own characteristics: width, soil conditions, barrier-free design, view-shafts,...



Source: www.falkenhagener-feld-west.de





Urban design of escape routes

Urban design aspects	Consequences for pedestrian flow		
Path widths	Determinate the pedestrian flow rate		
Soil conditions	Potential risk of stumbling		
Barrier-free design	Handicapped people can hinder a pedestrian stream		
View-shafts	Orientation and perception of the optimal route away from danger (as safe and fast as possible)		
Lighting	Orientation and perception of the optimal route away from danger (as safe and fast as possible)		
Intended obstacles	Intentionally positioned obstacles to avoid bottlenecks		







Human factors

Human factors	Consequences for pedestrian flow		
Social groups (members stay together or search for each other)	Time delay and physical obstacles		
Herding and familiar routes	Existing route grid is not used effectively + Difficulties in directing people on alternative routes		
Environmental perception and	Basic requirement to guide people and to give		
orientation	Instruction		
Mutual assistance	Evacuation is relatively ordered, panic is rare		





Methods

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Socio-psychological analysis

- 328 interviews with soccer fans
 - Perception of escape routes
 - Knowledge of the stadium and its surroundings
 - Information seeking behavior and preferred contact persons in case of emergency
 - Group size and companions, shared arrival
- Human behavior in emergency and flight situation (previous disasters)
- Observations of visitors going home
- Experience of local security services
- Evacuation scenario of the soccer stadium



Source: www.falkenhagener-feld-west.de





Characteristics and behavior of soccer fans

- Predominance of small (63%) or larger groups (26%)
- Group members have strong ties:

Company of friends (58%), partner (25%) or other relatives (24%)

- Shared arrival (77% travel together)
- High familiarity with the stadium and area around
- Members of the event's security team are preferred contact persons in case of emergency

 \rightarrow People seek for personal information and focus on other people for orientation





Urban spatial inventory-taking and analysis

- Interdependency of individual perception and behavior of the crowd around
- General traffic routing as basic grid for escape
- Own characteristics: width, soil conditions, barrier-free design, view-shafts,...



Analysis



Urban design of the event's surroundings



Source: REPKA project





Urban design of the event's surroundings

- Main contents: basic traffic grid, parking, topography, surrounding land-use
- No linear routes leading away from the stadium
- Limited existing view-shafts
- P&R stops are far away (pedestrian flow destination)
- Parking all around the research area



Combining Analysis





Source: REPKA project

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Interdisciplinary Approach				
Planning aspects - urban design	rdependency	Socio-psychological aspects - human factors		
Path widths		Social groups		
Soil conditions		Herding and familiar routes		
Barrier-freedom		Environmental perception & orientation		
View-shafts		Mutual assistance		
Lighting	nte.			
Intended obstacles	"			
Effective guidance of people in emergency situations				
Knowledge transfer				
Simulation and modelling of pedestrian flow Location planning Safety concept				





- Combination of urban design and human factors
 - \rightarrow more effective guidance in emergency situations
- Benefits from interdisciplinary approach
- Transfer to simulations models → Helps to identify neuralgic points
- Further research: behavior of the crowd, behavior in stress situations, implementation pedestrian evacuation simulations







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